01 Action on Climate

Lead contact: David Eaton, Cllr Jackie Hook

Programme Status: On Track

Summary Statement

Lead by example to inspire others by becoming a carbon neutral council, using less energy and moving over to renewables, decarbonising our vehicle fleet and maximising recycling

Electric Vehicles are now being used by staff in variety of teams. Charging points have been installed at Forde House, Multi Storey Car Park and the Forde Road Depot. A dedicated website has been launched, Teignbridge Climate Hub, which is hosting the resident and business actions from our draft Carbon Action Plan 2. The carbon footprint for 2023/24 has not been completed or published due to additional project work required by the officer. This will be completed and published in Quarter 4.

Newton Abbot Leisure Centre - The substation is installed, and low voltage cabling works are being undertaken. The first phase of high voltage trenching is scheduled to start in January 2025. The commissioning of the new system is due to take place in March 2025.

Broadmeadow Leisure Centre - The decarbonisation project has started with the programme lasting for a period of approximately 36 weeks. The project is making substantial progress. Internal/external demolition works are complete. New Ground floor studio and enlarged first floor studio structural works complete. Mechanical and electrical fit-out now underway.

Create an agile workforce that reduces the miles travelled in the course of our business

The blended pattern of working from the office and working from home based on the needs of the service is now embedding within the Council and considered business as usual. The majority of meetings with partners and other agencies continues to be delivered via MS Teams reducing the need to travel. Business mileage will be reviewed as part of the Carbon Footprint work.

Provide public electric vehicle charging points in council carparks to augment and link in with the wider strategic charging network.

There are three key projects.

- On Street Residential Charging Scheme (DELETTI 2) The first site in phase 1 is in Bovey Tracey and the final review of the lease is being progressed along with finalising location adjustments. Once this has been agreed an installation date will be available.
- **EV Strategy** The final strategy has been produced. Officers have shared and discussed with Executive Members the strategy. A report will be brought to members for approval.
- Local Electric Vehicle Infrastructure LEVI officers have agreed to collaborate and be part of the County wide bid to this fund. There is currently no dedicated staff resource to undertake this work.

Increase resilience to the changing climate so that Teignbridge remains a safe and healthy place to live and do business

There are significant projects that are being progressed including working on a review and options appraisal of the River Lemon corridor with the Environment Agency, the Teignmouth Beach Management Plan, Teignmouth Combe Valley Dam improvements study and continued liaison with the Environment Agency regarding Dawlish Warren.

Ensure all council decisions consider climate change implications, updating council policies like those in our Local Plan to reduce greenhouse gas emissions

The Climate Change Officer continues to comment on all Planning Applications that meet the current local plan policy requirement for carbon mitigation.

Support businesses and communities to encourage carbon emission reductions, particularly in the transport and buildings sectors

Officers are working with partners as part of the Devon Climate Emergency Response Group. Officers are meeting with ACT on a quarterly basis to review work undertaken and identify opportunities to collaborate. The joint project on reducing domestic electricity consumption (Plug Project) is in the second phase following a review of the pilot. The aim is to create a product that can be replicated across Teignbridge.

Project	Code	Title	Executive	Last Review	Progress Review	Project
Status			member	Date		Responsible
						Officer
Caution		Produce an Annual Carbon Footprint (CSZH1.9)	Climate change emergency	-, - ,	The footprint for 2023/24 has not been completed or published due to additional project work required by the officer. This will be completed and published in Quarter 4.	William Elliot

02 A Roof over our Heads

Lead Contact: Graham Davey, Cllr Richard Buscombe

Programme Status: Caution

Summary Statement:

1 performance indicator is well ahead of target, 1 is ahead of target and 3 are on target.

2 performance indicators are annual monitoring / tracking indicators and therefore have no target.

The remaining 6 indicators are currently recorded as concern. They relate to homelessness and housing delivery.

Details of these are summarised below and a fuller explanation is in the Performance Indicator section of the report. The areas of concern relate to net additional homes provided, (219 against a target of 538) However, affordable homes delivery is on target with 96 delivered against a target of 96. Homeless preventions by helping clients stay at home remain below expectation at 30 against a target of 68.

Of the 6 projects, 1 is already completed, 4 are on track and 1 is of caution.

Make sure plans take full account of all housing needs.

The Councils Local Plan was submitted to the Planning Inspectorate on 14th March 2024. The Examination in Public hearing sessions commenced on 17th September 2024 and are now completed. Following completion, the Planning Inspectorate wrote to Teignbridge to say "that the Plan appears capable of being "sound" and legally compliant subject to Main Modifications Consultation". This consultation will start shortly.

All housing delivery figures are still very low. However, there are a number of homes nearing completion at South West Exeter (SWE1) which is hoped will complete in Q4.

Delivering affordable housing

Affordable housing delivery broadly met the annual target (126 against a target of 128) last year due to the addition of Teignbridge's T100 own housing delivery pipeline and homes coming on stream early at Southwest Exeter (SWE1). Registered Providers have purchased additional homes from developers, supported by the Housing Enabling Team, which has increased delivery in the first 3 quarters to keep delivery in line with projections. This is expected to continue during Q4 of the year, thus the annual affordable housing target is expected to be exceeded. The current projection being that nearly 200 new affordable homes will be completed.

However, within this figure, rural and wheelchair accessible homes are below target due to the current Local Plan having no rural allocations and no policies to enable the Council to insist developers provide adapted affordable homes. However, both these issues are addressed in the new Local Plan which should enable the Council to redress the imbalance.

Evaluate options for delivering affordable rented housing

With the Councils Drake Road and East Street, Newton Abbot schemes both completed together with the Chudleigh Buy to Rent Scheme, a large house in Dawlish for temporary accommodation to compliment Albany House and the 5 Rough Sleeper Accommodation properties, focus has now turned to the next phases. 17 of the 18 homes for Afghan and Ukrainian refuges have all be secured. Sherborne House Car Park is still on track and in budget and planning permission for 23 one and two bedroomed apartments being granted by Planning Committee on 20th August 2024. Work is now taking place to enable the Council to tender the site for a development partner.

The Rural 5 consultation with Town and Parish Councils has completed. Results have been circulated and further consultation events have commenced with good attendance. Further information to be sent to Town and Parish Councils over the next few weeks to reinvigorate what has been a slow take up from the Town and Parish Councils.

Improve housing conditions and reduce empty homes

The number of dwellings improved by Council intervention remains ahead of target with 302 completed against a 300 target. However, due to a much higher starting point joint work across the Council was unable to reduce the Empty Homes target to last year's level. This must however not disguise the effort made to reduce the number by 520 from its high starting point to 352. The number of vulnerable and elderly residents assisted to remain in their homes also remains on target.

Prevent homelessness wherever possible.

Significant improvements have been made in this area with homelessness preventions now being ahead of target at end of Q3 with 178 preventions against a target of 169.

PI Code	Title	Executive Member	+/-	Annual Target	· 1	Q2 Act	Q3 Act	Q4 Act	Pl Verifying Manager	Officer Notes
CSROH01	Net additional homes provided	Planning	+	717	53	115	219		Michelle Luscombe	(Quarter 1 - 3) Still very low, should be 538 completions to be on target. Have a lot of dwellings near to completion at SWE, hopefully they will complete before the end of the financial year. (HW)
CSROH2	Number of self- build homes provided	Planning	+	38	2	4	10		Michelle Luscombe	(Quarter 3) Very low completions should be 29 at this point to meet target. (HW)
CSROH6	Deliver 29 affordable homes in rural areas to include delivery within the DNPA	Communi ties, Housing & IT	+	29	2	7	14		Graham Davey	(Quarter 3) Delivery in Q4 expected in Bovey Tracey and Chudleigh Knighton. (GD)
CSROH7	Deliver 5 affordable homes a year that are fully wheelchair accessible	Communi ties, Housing & IT	+	5	0	2	2		Graham Davey	(Quarter 3) 2 so far at Swan Park, Dawlish Further adapted homes to be delivered later in the year (Q4) (GD)
CSROH9	Number of empty properties impacting on the New Homes Bonus	Communi ties, Housing & IT	-	290	291	352	352		Alison Dolley	(Quarter 3) The starting point this year was significantly higher compared to last year (872 compared to 735 in 23/24). Work was carried out across both the Housing Team and the Council Tax team to ensure that all records were up to date including the Council Tax reclassification. 91 site visits took place to check occupancy and advice, and support were given to a number of owners regarding reoccupation of the property and sign posting where necessary. (AD)

CSROH11	Homelessness	Communi +	90	11	24	30	Tammy	(Quarter 3) It is becoming increasingly difficult to salvage
	prevented by	ties,					Hayes,	tenancies as there has been an increase in landlords selling
	helping client	Housing					Fran	properties, changing the use to holiday accommodation as this
	remain at home	& IT					Lawrence	is more profitable. Landlords are increasing rents making
								properties unaffordable for tenants to remain. (FL)

Project	Code	Title	Executive	Last Review	Progress Review	Project
Status			member	Date		Responsible
Caution	CS10	Actively promote and enforce poor energy performance in the private rented property housing stock	Communities, Housing & IT		This specific project has been put on hold due to staff vacancy which we will be recruiting into shortly. However, work continues through the enforcement of MEES as part of the day-to-day reactive work dealing with housing condition complaints. An opportunity will also be explored shortly as to how we can support landlords to improve the energy efficiency of their accommodation through the recently announced new Government grant scheme Warm Homes: Local Grant where we, as part of a Devon consortium, will be looking to bid for funding.	Allison Dolley

03 Clean Scene

Lead contact: Chris Braines, Cllr Peter Williams

Programme Status: On track

Summary Statement

The program remains largely on track with some ongoing challenges and significant projects underway, specifically;

The fleet decarbonisation and replacement project. The new refuse and recycling collection vehicles have now all arrived. The infrastructure works for power supply to the Forde Road Depot, Multi Storey Car Park and Forde House is completed and the first electric vans are in use across parking enforcement and waste services. The remaining vehicles are scheduled for arrival in Q4.

Imminent changes to waste transfer station legislation has significant implications for the operation of the Council's Waste Transfer Station. Options to remain compliant are being explored and a project initiated which is likely to have significant financial and site disruption implications. Work continues to provide detailed financial estimates of the improvements required with a full report expected Q4 2024/25.

The implications for waste and recycling services from recent Extended Producer Responsibility and Simpler Recycling reforms have now been clarified. A trial for the collection of cartons from households for recycling is planned for Q4 2024/25 to help inform the Simpler Recycling requirements in 2026. The requirement to collect plastic films from 2027 is being factored into the Waste Transfer Station project and an associated trial is also being planned. Headline information relating to 3 weekly residual waste collections is being compiled to help inform discussions on any further service changes.

The Community Environment Wardens are actively educating and enforcing the provisions of the Public Spaces Protection Order. They continue to work with Town and Parish councils informing them of the action they are taking and seeking their support to publicise the controls.

All of our beaches bathing water quality has been classified as 'Good' or 'Excellent'."

04 Going to Town

Lead Contact:	Neil Blaney, Cllr David Palethorpe

Programme Status: On track

Summary Statement

The 'Going to Town' project continues to remain 'on track'.

Designing and delivering small and large scale schemes :

Plans for the Market Hall, Newton Abbot through the Future High Street Fund projects are progressing. Tenants from the Market Hall have been successfully relocated into a new temporary market in the former Post Office building. Permission has been granted for work to the Market Hall. The majority of works to Queen St were completed on time to allow the road to be open for the Christmas period. Final works will be completed in Q4.

Support has been given by Council to use of unspent Future High Street Fund budget on demolition of buildings at Bradley Lane and demolition works are scheduled for Q4.

Running and improving Newton Abbot Markets:

The current tenants have been temporarily rehoused to enable the improvements to the Markets. Plans for how the markets will be managed in the future are being developed in Q4.

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project. Its aim is the 'Promotion of Teignbridge towns and villages to help increase visitor and footfall numbers'. A budget of £286,000 is allocated to this project and all Town Councils have submitted bids for how to use this money. The projects will need to be undertaken in Q4

Town centre health checks:

Information is available on the Council's website https://www.teignbridge.gov.uk/planning/local-plans-and-policy/annual-monitoring-report-2022-2023/going-to-town/

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project. Its aim is the 'Promotion of Teignbridge towns and villages to help increase visitor and footfall numbers'.

Working with and supporting continued town centre management :

Officers continue to work with those responsible for managing or leading on projects within the towns across Teignbridge. The Council's Investment Plan for the UK Shared Prosperity Fund includes a bid for funding to support markets and town centre promotion and coordination.

Using our powers to bring about improvements and support business growth:

The Environmental Health team provides significant support to businesses and uses its powers to deal with breaches, which helps consumer confidence. The Planning Department is prioritising enquiries and applications related to employment and job growth.

The UK Shared Prosperity Fund is being used to support businesses.

Improving accessibility and encouraging more town centre living:

The proposals for pedestrian enhancements along Queen Street in Newton Abbot are largely complete. The plans for cycle improvements along the National Cycle Network have been completed.

The plans for the regeneration of Bradley Lane, Newton Abbot are moving forward, with Council approval for the site to be cleared in Q4 to enable redevelopment.

Permission has been granted for housing on land next to Sherborne House, Newton Abbot.

Supporting evening cultural and leisure opportunities :

The Council's Investment Plan for the UK Shared Prosperity Fund included £300,000 for funding to support exhibiting, performing and participating in art. These projects have taken place in Q3 with more planned in Q4.

05 Great places to live and work

Lead contact: Neil Blaney, Cllr Gary Taylor

Programme Status: On track

Summary Statement

Phase 1 (approx. 20-hectares) of Ridgetop Park in Matford opened to the public in 2022 and has been well received by local residents, visitors and wide range of stakeholders, including Natural England. Phase 2 (approx. 12-hectares) involves the restoration of an inert landfill site. There has been an extension to delivery time frame and this is progressing well and expected to be open to the public by the end of 2025.

Make sure that our new neighbourhoods and other developments are built to the highest standards of design, with great public spaces and landscaping:

There is an ongoing focus on ensuring design quality in all major developments bringing forward new neighbourhoods, with adequate resource allocated and community engagement throughout. With these projects we are increasingly moving to dedicated planning officers through Planning Performance Agreements so that they can be determined in a timely manner and have the level of scrutiny needed to deliver high quality developments.

Ensure that new neighbourhoods are real communities; safe, inclusive and accessible to all, close to, or including, local jobs, facilities, sports and leisure opportunities, with high quality public open spaces which support social interaction:

This can be evidenced in the emerging work on new applications and on the schemes being brought forward across the district. The introduction of design codes at District and project level will further provide certainty and set the expectations.

Ensuring growth and development is high quality and sustainable by our continued involvement in the Garden Communities programme:

The Garden Community Project continues to thrive and develop plans and strategies with positive community involvement.

Protect our most important landscapes and heritage, and support proposals which enhance them:

The emerging Local Plan sets the framework for future growth and protection of the most important landscapes and heritage, with mitigation policies to secure enhancements. The Local Plan is nearing completion of its examination and is expected to be adopted next year.

Work towards an overall improvement in the area's biodiversity by protecting the most important habitats and investing in new wildlife areas:

This is covered through the Local Plan. In addition, the introduction of new legislation regarding Biodiversity Net Gain (BNG) requirements is designed to ensure that there is not only protection but also enhancement of biodiversity. All applications coming through are now subject to BNG (with some exemptions). We are still working with landowners and DCC to deliver Habitat Banks which can be used by developers to deliver their BNG.

<u>Support improvements to walking, cycling and public transport opportunities and other ways to reduce carbon emissions and encourage a healthy, active lifestyle:</u>

This is covered through the Local Plan and Local Cycling and Walking Infrastructure Plan. A number of projects have been implemented and attention is turning to future schemes, particularly the Teign Estuary Trail.

Make the difficult, long-term decisions to create a resilient, prosperous and green future by preparing the Greater Exeter Strategic Plan and updating our own local plan:

This commitment was superseded by the Council's all deciding to cease work on GESP. However, the authorities continue to work closely to ensure plans are aligned and shared ambitions can be delivered. The Council approved a document 'Shared Coordinates' which is a non-statutory statement of commitment to continued close working on strategic issues."

06 Investing in prosperity

Lead contact: Tom Phillips, Cllr David Palethorpe

Programme Status: On track

Summary Statement

Investment in commercial property projects

- Work is ongoing with T100 opportunities on Council owned land. Principally driven by Housing team with support from assets as and when appropriate.

- The Future High Streets Fund (FHSF)

The FHSF project will see investment in the regeneration of Newton Abbot Market together with improvements to Queen Street, the gateway to the Town from the Railway Station and part of the National Cycle Network 2.

Full Council decided on Tuesday 16 January 2024 to abort the transformational cinema project and on 30 July Full Council resolved to spend the consequent unallocated grant of £2.45M on the stalled brownfield regeneration site at Bradley Lane. Officers obtained approval from MHCLG (previously DLUHC) and agreement to extend the spend deadline to the latest possible 31 March 2025.

- 1. Bradley Lane demolition is ready to commence Jan 2025, albeit legal challenge risks remain. The Leat diversion is progressing but delayed likely to commence April 2025. The access improvement element has stalled with County and now at risk, alternatives being explored.
- 2. Market Hall redevelopment has commenced on site with a practical completion scheduled for end 2025.
- 3. Transport (Queen St and NCN2) NCN2 now effectively completed, and Queen Street major works completed by end November 2024 then paused for Christmas trade on track to complete early 2025.
- Halcyon Street car park Newton Abbot hotel has been publicly aborted by the Administration. The car park will be re-lined. Entry will be removed from future updates.
- Brunswick Street Health and Wellbeing Centre achieved planning, however, NHS has decided not to progress due to costs. TDC contingency position is to hold as operational and income producing car park. The car park will be re-lined. Late 2024 the GPs have reopened discussions about a scaled down facility for their purposes.
- Bradley Lane. A Council owned Brownfield Regeneration Site (Allocated) and a Brownfield Land Release Fund (BLRF) grant assisted development that is hoped will deliver c.100 dwellings (c.50% affordable) on brownfield land. The previous developer partner has failed to progress the planning before the expiry of their contract, which was extended by two months. On 30 July 2024 Full Council resolved to take back the site in order to simplify a development and improve its viability / deliverability. This has now been incorporated within FHSF (see above). £400,000 of the £2.50M BLRF grant remains unspent and beyond its deadline, it is hoped this money can be spent post FHS.

Facilitating links between businesses and education providers

This project is ongoing as we continue to work with Building Greater Exeter (BGEX) as a partner. BGEX send Employers and apprentices into schools in an effort to enlighten young people about the variety of careers in construction from Architect to bricklayer. We aim for all Teignbridge senior schools to be included in this programme, The Economic Development Officer also visits schools to talk about life in the workplace.

The Economic Development Officer works with local schools to provide inspirational speakers from the world of work and encourages local employers to attend careers fairs at Teignbridge senior school.

07 Moving up a gear

Lead contact: Alex Lessware, Cllr Gary Taylor

Programme Status: On track

Summary Statement

The overall programme is on track. Priority infrastructure projects are being delivered, including major strategic pedestrian and cycle schemes.

A382 widening (CSMUG 1.1)

The A382 scheme benefits from planning permission. Phase 1 works between Forches Cross and Whitehill Cross are complete, and Teignbridge has contributed £5.1 million towards the £13m project.

A further £45m package of funding for remaining sections of the route, including the Jetty Marsh Link, was announced and work on these elements is expected to commence by Easter 2025, but has been delayed by a change of Government / Budget.

Devon County Council has submitted the Full Business Case for the funding to the Department for Transport. Recent Compulsory Purchase Orders have been confirmed and at Jetty Marsh, planning permission for the development at Berry Knowles has provided land needed for the route.

Phase 2 of the scheme, including the Jetty Marsh Link, has recently been approved as a Live Labs pilot, investigating opportunities to significantly decarbonise construction and maintenance of the infrastructure.

Awaiting final DfT decision following the Budget to reconfirm project commencement. Cost increases are likely to mean the project may require review and reprioritisation of phases.

Providing a new Avenue linking the A383 to Forches Cross, A382 (CSMUG 1.2)

The first phase between Forches Cross and Howton Road is complete. The main street through Houghton Barton benefits from planning permission. Teignbridge and Devon approved £1.25m (each) forward funding of future developer contributions in order to deliver the scheme. If planning permission is granted at Houghton Barton (current application for 900 homes), the developers will be expected to repay the forward funding and provide the remainder of the link road. A planning application has been submitted for short section of highway linking buttercup way to the link road.

Bus and Park and Ride services (CSMUG 2.1)

Much of the work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority.

Further analysis from the transport authority indicates that plans for park and ride in Newton Abbot are not viable. There may still be limited scope for park and change at locations including Forches Cross.

£200,000 funding for a bus only route between Ashburton Road and Newton Abbot town centre was awarded by Homes England. Consultation responses did not support the project, which has now been shelved. An opportunity to use the funding for phase 1 of the Ogwell cycle link through Bakers Park is being taken forward instead. Works have commenced and are due to complete by Summer 2024.

Initial work on bringing forward a transport hub for Newton Abbot in collaboration with Devon County Council has paused because there has been a focus on other transport priorities. There is potential that a new transport hub could come forward in concert with redevelopment of the

Cattle Market area and a consultancy brief for undertaking feasibility work ahead of any public consultation on bringing a scheme forward on this site has been drafted.

A Park and Ride scheme at Ide on the A30 was abandoned by DCC.

Some potential for Transport Hubs / Park and Charge at Peamore and Markhams village through new Local Plan

Cycle provision (CSMUG 6.3)

A number of projects around the key allocations, as well as other strategic projects are being progressed. The new Local Plan and potential increased active travel funding will provide further impetus.

Project	Code	Title	Executive	Last Review	Progress Review	Project
Status			member	Date		Responsible
						Officer
Caution	CSMUG	A382 widening	Planning	06/01/2025	The A382 scheme benefits from planning permission. Phase 1 works	Alex Lessware
	1.1				between Forches Cross and Whitehill Cross are complete, and	
					Teignbridge has contributed £5.1 million towards the £13m project.	
					A further £45m package of funding for remaining sections of the	
					route, including the Jetty Marsh Link, was announced and work on	
					these elements is expected to commence by Easter2025, but has	
					been delayed by a change of Government / Budget.	
					Devon County Council has submitted the Full Business Case for the	
					funding to the Department for Transport. Recent Compulsory	
					Purchase Orders have been confirmed and at Jetty Marsh, planning	
					permission for the development at Berry Knowles has provided land	
					needed for the route.	
					Phase 2 of the scheme, including the Jetty Marsh Link, has recently	
					been approved as a Live Labs pilot, investigating opportunities to	
					significantly decarbonise construction and maintenance of the	
					infrastructure.	

					Awaiting final DfT decision following the Budget to reconfirm project commencement. Cost increases are likely to mean the project may require review and reprioritisation of phases.	
Caution	CSMUG 2.1	Bus and Park and Ride services	Planning	06/01/2025	Much of the work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority. Further analysis from the transport authority indicates that plans for park and ride in Newton Abbot are not viable. There may still be limited scope for park and change at locations including Forches Cross. £200,000 funding for a bus only route between Ashburton Road and Newton Abbot town centre was awarded by Homes England. Consultation responses did not support the project, which has now been shelved. An opportunity to use the funding for phase 1 of the Ogwell cycle link through Bakers Park is being taken forward instead. Works have commenced and are due to complete by Summer 2024. Initial work on bringing forward a transport hub for Newton Abbot in collaboration with Devon County Council has paused because there has been a focus on other transport priorities. There is potential that a new transport hub could come forward in concert with redevelopment of the Cattle Market area and a consultancy brief for undertaking feasibility work ahead of any public consultation on bringing a scheme forward on this site has been drafted. A Park and Ride scheme at Ide on the A30 was abandoned by DCC. Some potential for Transport Hubs / Park and Charge at Peamore and Markhams village through new Local Plan	Alex Lessware

08 Out and about and active

Lead contact: James Teed, Cllr John Nutley

Programme Status: On track

Summary Statement

The Green Spaces and Rangers team are facilitating an interesting programme of works and engage with a wide range of our communities through and number of interesting events. The Broadmeadow refurbishment is progressing well and on-track in accordance with the planned programme of works. The temporary gym unit and exercise class programme have both supported activity choices for our residents and participation has remained favourable, despite the main facility closure. Our overall participation remains strong, as seen in the data. The Approved Training Centre were externally assessed and are considered to be performing very well.

09 Strong communities

Lead contact: Rebecca Hewitt, Cllr Richard Keeling

Programme Status: On track

Summary Statement

Teignbridge CVS continue work in the community and as well as the £174,022 income they have sourced for community groups they have delivered an engagement sofa project which attracted the attention of the BBC. They are continuing with work to address the cost of living. Councillors have continued to allocate their grants from their Councillor Community Funds.

The percentage of residents residing within a designated Neighbourhood Plan is on target and the Teignmouth Neighbourhood Plan was 'Made 'by full council in July 2024.

The Community Safety Partnership continues to work towards its delivery plan and has had a strong focus on ASB through effective Community Protection Warnings and safeguarding through the Let's Talk programme.

10 Vital, Viable Council

Lead contact: Amanda Pujol, Cllr Richard Keeling

Programme Status: On track

Summary Statement

All indicators and projects are on track or above. Subscriptions to the Councils MyAccount and the number of transactions online have continued to rise. Both customer service indicators around telephone enquiries behind handled at first point of contact, and resolving complaints within 20 days are on target. Ombudsman complaints upheld continue to be at 0.